



Neighbors



FROM THE DIRECTOR'S DESK

All overnight guest must be reported to the office! Any one who stays more than 6 hours in a day constitutes an overnight guest. One person cannot stay for more than 14-nights within a 12-month period.

Any damages to the unit must be reported to the office immediately! Any damages beyond wear and tear will be a charge to you. We will not know the charge until after the work is completed and the work order is returned to the office. Once the work order is complete we will send you a bill in the mail and then you will have 30 days to pay it. Make sure when you are closing your screen door that it is latching. If it is not latched and the wind catches it and it damages the screen door, you will be responsible for paying for the damages.

Swimming pools or wading pools of any kind will NOT be allowed. Fire pits of any kind are NOT allowed.

The outside of each home is to be well maintained—no debris or trash. This includes children's toys, bicycles, etc. These items are to be kept in the garage.

You are responsible to maintain your lawn. You must not cut it too low to the ground. We require that it is no taller than 5" in height. If beyond this height, we will send you a notice. If not taken care of after the notice, our staff will contract your yard to be moved and your expense. We expect you to keep all shrubs trimmed and planted area weeded.

We will be closed on Monday, July 5th in honor of July 4th!



Stay Safe and Stay Healthy!
Senior Executive, Peg

Address:

P.O. Box 643

760 Anderson St.

Carlinville, 62626

(217) 854-8415

Fax: (217) 854-8749

Office Hours:

Monday & Tuesday

8 a.m.-4:30 p.m.

CLOSED WEDNESDAY

Thursday & Friday

8 a.m.-4:30 p.m.

EMERGENCY

NUMBER:

(217) 827-2100

EMERGENCIES

INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

Beware of texts, emails requesting personal info

Fake IDOT messages part of ongoing phishing scam targeting public

SPRINGFIELD – The Illinois Department of Transportation is reminding the public to be on the alert for text and email scams asking for personal information. Over the last several weeks, IDOT has been made aware messages sent fraudulently on its behalf, attempting to defraud the public.

"If you receive a text or email that appears to be from IDOT asking for your personal information, you can be sure it's a scam," said Illinois Transportation Secretary Omer Osman. "Please know that we are aware of this issue and are working with the Illinois Attorney General's office to protect you from these fraudulent schemes."

While the messages might look official, IDOT will never request personal information, such as Social Security numbers or banking information, via text or email. If you receive such a message, delete it. Do not provide any information or click any links. Doing so could install malware on your device or computer.

To protect your personal information, take the following precautions:

- **Delete unsolicited emails and texts** requesting personal information or promising state driver's licenses or IDs. Do not click on any links contained in such emails or texts, as they may place malware on your computer or devices.
- **Hang up on any calls**, including robocalls, that ask you to take immediate action or provide personally identifiable information.
- **Ask to use other types of identifiers** besides your Social Security number.
- **Keep your software up to date**, including operating systems and antivirus protection programs on your computer, phone and other devices. Most can be set to update automatically.

If you have questions about phishing scams or identity theft, please call the Illinois Attorney General's Consumer Fraud Hotline in Chicago at 800-386-5438 (TTY: 800-964-3013), Springfield at 800-243-0618 (TTY: 877-844-5461) or Carbondale at 800-243-0607 (TTY: 877-675-9339). Spanish speakers may call 866-310-8398.

REMINDERS:

- **EMERGENCIES INCLUDE:** Gas leaks, exposed electrical wires, no heat (if the outside temperature is 45-degrees or lower), sewer line stoppage (not drain line)- this includes a clogged toilet , CO/Smoke detector beeping or chirping, fires, flooding or anything that threatens life, safety or property damage. If you were to have any of these you need to call the office immediately or if we are closed (our hours are listed on the front of the newsletter) you need to call the emergency number—217-827-2100 and we will be out within 24 hours to resolve your issue. Anything other than the things listed above are considered routine work orders and can wait until our next business day. You can call over the weekend/after hours and leave a voicemail for anyone for non-emergencies and we will get a work order made.
- No automobile, vehicle, motorcycle repairs of vehicles is permitted in the driveway. All repairs must be done in the garage. This means no vehicles are to be out on a jack, no tire changes, oil changes etc.
- Only the person(s) listed on the lease is/are allowed to live in the house. If a tenant allows someone to move in who is not on the lease, the tenant is breaking the terms of their lease. The tenant shall not house recurring overnight guest(s) for a period longer than 14 days per year. Any guests staying longer than this period can be considered permanent and will be considered an unapproved resident. The tenant will be subjected to possible eviction.
- Parents are responsible for the actions of their children. Training them to observe the rules of safety with due regard for the welfare of other residents and to avoid damage to property and equipment is the parents' job. Respect all residents. Continued harassment of other residents by children is a lease violation and grounds for eviction.